THE UNITED REPUBLIC OF TANZANIA



MINISTRY OF INDUSTRY AND TRADE TANZANIA BUREAU OF STANDARDS (TBS)



Member of the International Standardization (ISO), Codex Alimentarius Commission (WHO/FAO), Agent for ISO and other National Standards Bodies

CLARIFICATION ON DEW DROP WATER SAFETY

Dar es Salaam, 16th April, 2025

The Tanzania Bureau of Standards (TBS) would like to continue providing clarification on information circulating in social media since 2020 regarding the safety of Dew Drop drinking water produced in Tanzania by the Dew Drop Drinks Company Ltd. factories located in Dar es Salaam and Rukwa regions.

TBS would like to inform the public that the product has been certified to meet the requirements of the relevant standard (TZS 574) and has been granted licence number 1278 for water produced in Rukwa region and licence number 2697 for water produced in Dar es Salaam region. Therefore, this water product is of good quality and safe for consumption.

Similarly, Tanzania through TBS has never received any complaints about the quality and safety of the product from within and outside the country.

The organization advises all those disseminating such information to stop immediately otherwise the Bureau in collaboration with other government agencies will not hesitate to take legal actions against anyone who is proven to be distributing misleading information that causes social unrest.

For more information, contact us through the customer service centre at 0800 110 827.

Issued by: ANO WATE

Gladness H Kaseka

Public Relations and Marketing Manager

Twitter: TBS_Tanzania Instagram: tbs_Viwango

Physical Address
Tanzania Bureau of Standards
Ubungo, Morogoro Road /
Sam Nujoma Road
P. O. Box 9524
DAR ES SALAAM, TANZANIA
Tel. No: +255 22 245 0298/
+255 22 245 0206
Telefax: +255 22 2450959

+255 22 245 0206 Telefax: +255 22 2450959 Hotline: 0800110827 E-mail: info@tbs.go.tz Website: http://www.tbs.go.tz E-mail address for customer complaints: complaints@tbs.go.tz